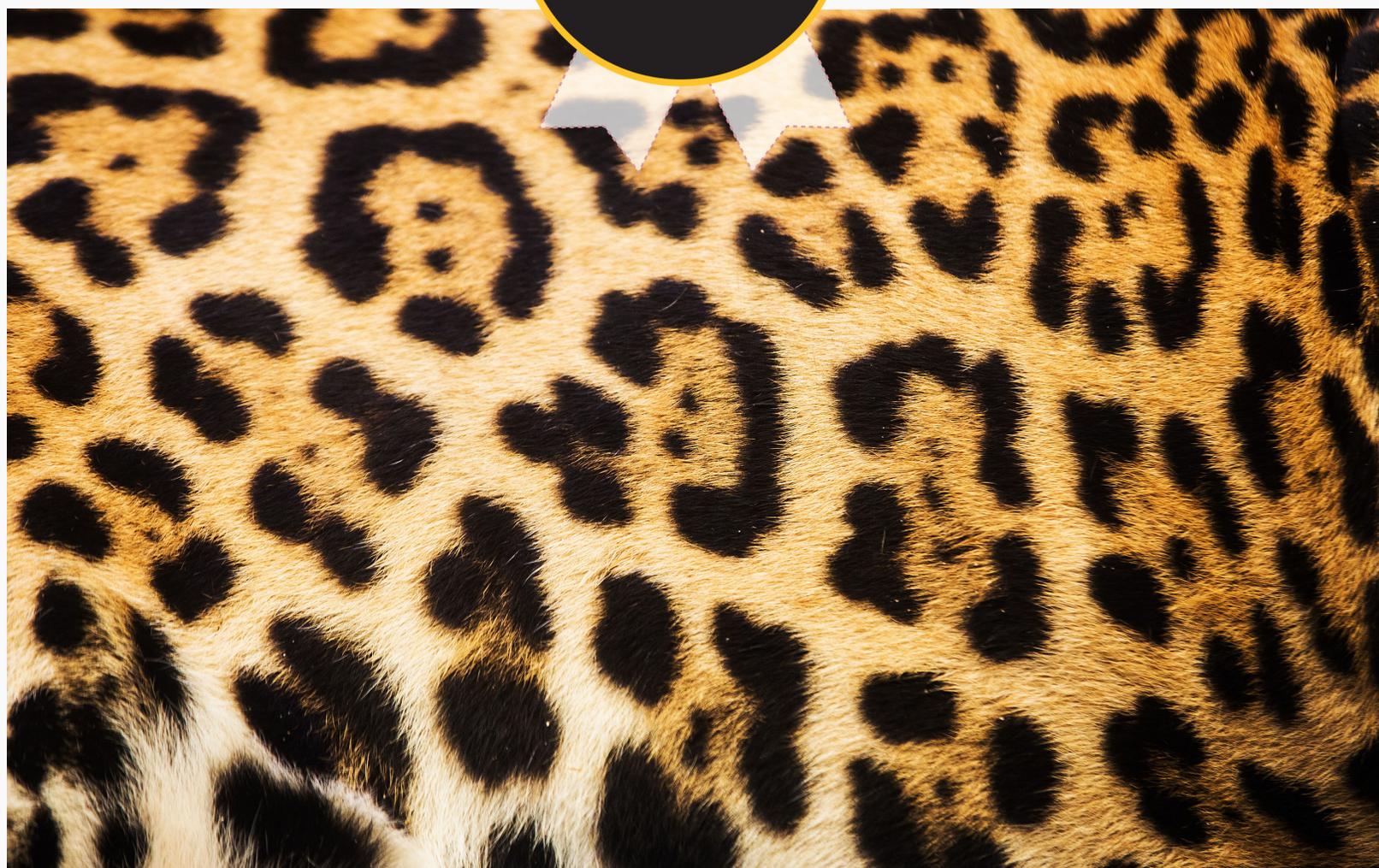


News from the
IUPUI University Library

10

WINTER 2019



CONTENTS



4-6

NONFICTION

7-8

HAPPENINGS

9-10

HIGHLIGHTS

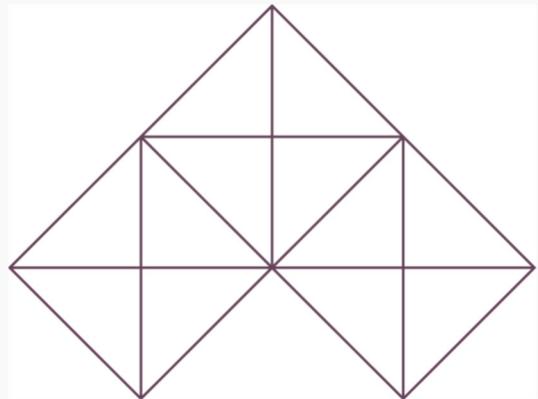
11

HISTORICAL

WISECRACKERS

12

CONTACT US



FROM THE INTERIM DEAN'S DESK



Greetings Library Advocates!

We've had a productive winter. In preparation for the first Herbert Simon Family Dean of IUPUI University Library, we've been spending time thinking about what we

value about our role on IUPUI's campus, within the Indianapolis community, and as a leader in our academic library profession. We have been forerunners in library support of change in scholarly communication through open access and after more than 15 years of doing that work, are taking time to reflect on that good work and a myriad of new opportunities for advancement. Led by Associate Dean for Collections, Tina Baich, we will soon have an Open Values Statement that will guide our future time and strategic investments in promoting open access, open source, open data, open knowledge, open science, etc.

We are also focusing on our role as a service provider and what it means to provide excellent customer service to all our stakeholders: students, faculty, staff, the Indianapolis community, and one another. Based on customer service research conducted by our own Head of Access Services, Paul Moffett and employing a Design Thinking process to brainstorm ideas, we collectively identified numerous characteristics we believe define excellent service, including but not limited to: respect, compassion, empathy, active listening, respect, confidential, integrity, providing resolution, and consistency. Also, as part of this process, we spent time specifying how each and every one of us, from staff member on the front lines of the check-out desk to technical programmer provides, a service to someone.

Finally, we continue defining our values by turning towards our education mission. In 2015-16 our Educational Services Group identified goals and outcomes to feed our instruction and education work including:

- Develop assessment guides of our actions.
- Have faculty understand what we do and utilize our expertise.
- Make information literacy understood and valued.
- Engage librarians to collaborate with each other.
- Create a comprehensive, sustainable instruction program.
- Generate excellent outward facing liaison resources.
- Connect with students through librarians.

We will spend time building on these priorities with the goal of developing an Educational Services Mission.

We are excited about our future and happy to have spent this year between permanent deans, defining what's important to us as a foundation for what's to come.

With an excitement and an eye focused on our future,

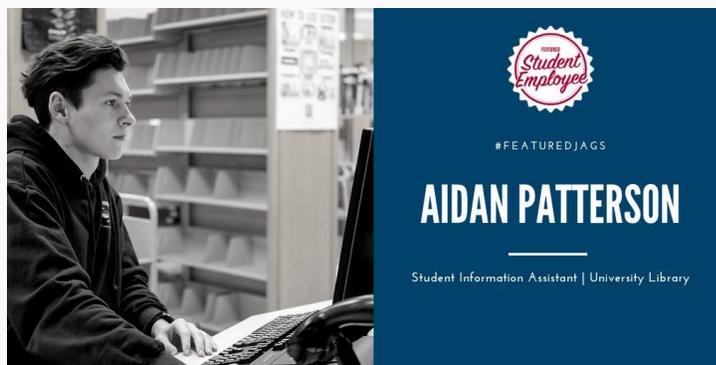
NONFICTION

Librarian Heather Coates had a significant role in the founding of Love Data Week, which was highlighted in the *College & Research Libraries News*. Love Data Week is held annually in February and consists of nearly 100 organizations and institutions that create data service awareness on their campuses.

Kevin Petsche, Head of Acquisitions, was awarded the Indiana Library Federation's (ILF) Federation Leadership Award alongside his fellow officers who led ILF through a difficult time of transition. The group managed an executive staff transition; stabilization of finances; completion of extensive bylaws revisions; and adoption of a five-year strategic vision. Kevin was part of a team of three treasurers during this period. The treasurers supported difficult decisions to rein in spending not only to close a \$113,000 operating deficit but also to correct a structural deficit to maintain strong investments for mission-related activities.

University Library was well represented in the *Fall 2018 issue of INULA Notes* (Indiana University Librarians Association), with five of our librarians (Mairelys Lemus-Rojas, Jere Odell, Caitlin Pike, Gemmicka Piper, & Angela White) having articles published in the issue.

Student worker Aidan Patterson was featured on the IUPUI Office of Student Employment website. Aidan has worked for University Library for almost three years and working here runs in his family, as his mother also worked at the Service & Information Desk from 2010-2013. What a great family legacy!



NONFICTION

Bibliography of University Library Published Work

- Lee, Yoo Young, and Lowe, Sara. "Building Positive Learning Experiences Through Pedagogical Research Guide Design." *Journal of Web Librarianship* 12, no. 4 (2018). <https://scholarworks.iupui.edu/handle/1805/17023>.
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- Moffet, Paul, and Weare, William. "Service Philosophy Statements in Academic Libraries: A Qualitative Content Analysis." *Public Services Quarterly* 14, no. 2 (2018). <https://scholarworks.iupui.edu/handle/1805/17671>.
- Stone, Sean, Lowe, Sara, and Maxson, Bronwen K. "Does Course Guide Design Impact Student Learning?" *College & Undergraduate Libraries* 25, no. 3 (2018): 1-17. <https://scholarworks.iupui.edu/handle/1805/16273>.

NONFICTION

Gary Maixner is the User Experience/Project Management Librarian at University Library. His expert knowledge of game-based learning has led to him creating some unique games such as the ones listed below, so if you are looking for some new games for your family or students to play, check them out.

- Search & Destroy: A multi-player game that teaches database search skills while students compete to keep their hand alive.
- EnRolled: Designed to be played in a freshman seminar to familiarize them with the college experience in the areas of debt, degree requirements, course options, and random life events. The “winner” will be the student who graduates first and with the least amount of debt.
- Trust Issues: A game of scholarly tall-tales and fake experts.



HAPPENINGS

Books On Demand



Recently, we announced a new service to IUPUI University Library that will provide our users with access to more books and to deliver those books quickly and efficiently. This service is called Books on Demand.

With Books on Demand, the records of nearly every recently published book that a librarian would have considered buying for the library's collection will be added to IUCAT, the library catalog. If you want one of these new books, just click the "Get It for IUPUI" button. You have the

preference of print or eBook. The book will be available to you as quickly as two hours and will also become a part of the library's permanent collection.

This program could potentially help the library spend its purchasing funds more wisely while also giving IUPUI students, faculty, and staff a larger voice in shaping the library's collection.

HAPPENINGS

IU Day

IU DAY IS COMING!

IU DAY

IUPUI

4.10.19

SHARE

your IUPUI spirit.



WEAR

your IUPUI gear.



ENJOY

videos, trivia, and more.



SUPPORT

the campus you love.



iuday.iu.edu / #IUday

IU Day is just a few days away and University Library is excited to highlight a new addition to our Archives Collection with The National Service Archives on this day. To learn more about this collection and how you can show your support, visit:

<https://iufoundation.fundly.com/help-the-national-service-archives>.

Also, keep an eye on your email inbox and the University Library social media pages, to stay up-to-date about our IU Day endeavors.

HIGHLIGHTS

Habitat for Humanity

This past fall, in honor of IUPUI's 50th Anniversary, the campus participated in a Habitat for Humanity build with various IUPUI departments (consisting of staff, faculty, and students) taking a day to do a different task.

University Library was proud to be part of this event as several library employees spent a day in November painting the interior of the home, which is located just west of the IUPUI campus. Mother and son duo Colesta and Eddie Peppers happily moved into the home in December, after several years of being in transitional housing, following the untimely death of Mr. Peppers in 2004.

Community has always been important to IUPUI and this service project is a reflection of the campus's continuous commitment to community engagement for fifty years.



HIGHLIGHTS

IUPUI's 50th Birthday Celebration



January 24 was a big day on the IUPUI campus as the official 50th Birthday Celebration took place in the Campus Center and University Library was happy to be included in the celebration.

Our 3D Printing Studio printed 1,000 golden jaguar figurines which were used as prizes for those that completed the Birthday Bash Passport. Two custom jag models were printed and due to the fact that it took nine hours to print six figurines, printing studio workers started printing them on December 7. The figurines were designed with

animation software and used thirty-six pounds of biodegradable plastic and sixteen spools of gold filament.

Members of our digital scholarship team were offering complimentary 3D scans of a person's face or their favorite IUPUI artifact and over 400 people, including Chancellor Paydar, got in on the action.



And rounding out our involvement in the Birthday Bash, were Library Archivists Steve Towne and Greg Mobley who hosted a session along with Professor of History Bill Schneider titled “IUPUI History, 19669-2019: A Great University for a Great City.”

All in all, everyone had an amazing time and it was a great opportunity to see how much IUPUI has grown during these fifty years and we are looking forward to the next fifty!

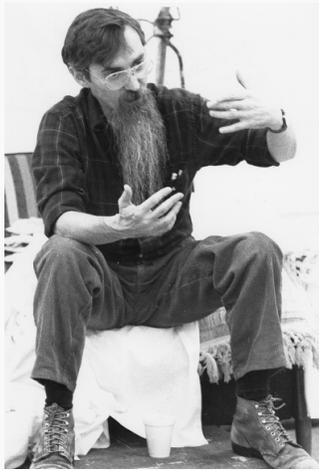
HISTORICAL WISECRACKERS

Historical Wisecrackers, put on by the IUPUI University Library Special Collections and Archives, is a chance to attach your funny captions to some of our favorite silly IUPUI photos from our huge collection. Each month, the funniest caption (as judged by the expert judges in Special Collections and Archives) wins a **fabulous prize!**

To add your caption, visit www.ulib.iupui.edu/captioncontest.

WINNING CAPTIONS

NOVEMBER



"Professor Rip Van winkle lectures IUPUI students on time management."

Tracy Thatcher

DECEMBER

"With sagging and other signs of age showing, you know him today as the Poop Emoji. But in his younger years audiences everywhere knew him as the Healthy Red Blood Cell Emoji."

Andy Smith



JANUARY

"Only a robot could tutor a math student and have open brain surgery at the same time."

Ian Harmon



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Residents of the State of Indiana aged 18 years or older can get an IUPUI University Borrower's Card by completing an Indiana Resident Library Card and User Agreement at the Library and providing a Photo ID and proof of current address.



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MORE. THAN EVER BEFORE.